

MONTHLY RATES AND CHARGES - General

Rate Class

Residential

Rate Description	Metric	Rate
Service Charge	\$	9.00
Distribution Volumetric Rate	\$/kWh	0.0142
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0039
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0036
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service Less Than 50 kW

Rate Description	Metric	Rate
Service Charge	\$	12.55
Distribution Volumetric Rate	\$/kWh	0.0131
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0035
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0033
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service 50 to 999 kW

Rate Description	Metric	Rate
Service Charge	\$	99.51
Distribution Volumetric Rate	\$/kW	3.3617
Retail Transmission Rate – Network Service Rate	\$/kW	2.2454
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0593
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service 1,000 to 4,999 kW

Rate Description	Metric	Rate
Service Charge	\$	787.80
Distribution Volumetric Rate	\$/kW	2.8522
Retail Transmission Rate – Network Service Rate	\$/kW	1.7054
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6162
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Large Use

Rate Description	Metric	Rate
Service Charge	\$	4,385.25
Distribution Volumetric Rate	\$/kW	1.8342
Retail Transmission Rate – Network Service Rate	\$/kW	1.6160
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6452
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Unmetered Scattered Load

Rate Description	Metric	Rate
Service Charge (per connection)	\$	6.13
Distribution Volumetric Rate	\$/kWh	0.0131
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0035
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0033
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Street Lighting

Rate Description	Metric	Rate
Service Charge (per connection)	\$	0.27
Distribution Volumetric Rate	\$/kW	1.7238
Retail Transmission Rate – Network Service Rate	\$/kW	1.1283
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0349
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

MONTHLY RATES AND CHARGES - Unique

Rate Class

Embedded Distributor - Waterloo North Hydro

Rate Description	Metric	Rate
Distribution Volumetric Rate	\$/kW	0.5900
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.0000

Rate Class

Embedded Distributor - Hydro One Networks

Rate Description	Metric	Rate
Distribution Volumetric Rate	\$/kW	0.5500
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.0000

Specific Service Charges

Customer Administration

	<u>Metric</u>	<u>Current</u>
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

	<u>Metric</u>	<u>Current</u>
Late Payment - per month	%	1.5%
Late Payment - per annum	%	19.56%
Collection of account charge - no disconnection	\$	30.00
Collection of account charge - no disconnection - after regular hours	\$	165.00
Disconnect/Reconnect at meter - during regular hours	\$	65.00
Disconnect/Reconnect at meter - after regular hours	\$	185.00
Disconnect/Reconnect at pole - during regular hours	\$	185.00
Disconnect/Reconnect at pole - after regular hours	\$	415.00

Other

	<u>Metric</u>	<u>Current</u>
Install/Remove load control device - during regular hours	\$	65.00
Install/Remove load control device - after regular hours	\$	185.00
Service call - customer-owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Specific Charge for Access to the Power Poles \$/pole/year	\$	22.35

Allowances

	<u>Metric</u>	<u>Current</u>
Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	-0.60
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	-1.0

Retail Service Charges (if applicable)

Retail Service Charges (if applicable)

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

	<u>Metric</u>	<u>Current</u>
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

	<u>Current</u>
Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0419
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0153
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0315
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0052

MONTHLY RATES AND CHARGES - General

Rate Class

Residential

Rate Description	Metric	Rate
Service Charge	\$	9.74
Distribution Volumetric Rate	\$/kWh	0.0142
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0043
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0038
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service Less Than 50 kW

Rate Description	Metric	Rate
Service Charge	\$	13.29
Distribution Volumetric Rate	\$/kWh	0.0131
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0039
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0035
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service 50 to 999 kW

Rate Description	Metric	Rate
Service Charge	\$	100.33
Distribution Volumetric Rate	\$/kW	3.3647
Retail Transmission Rate – Network Service Rate	\$/kW	2.4991
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.1726
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

General Service 1,000 to 4,999 kW

Rate Description	Metric	Rate
Service Charge	\$	789.23
Distribution Volumetric Rate	\$/kW	2.8547
Retail Transmission Rate – Network Service Rate	\$/kW	1.8981
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7051
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Large Use

Rate Description	Metric	Rate
Service Charge	\$	4,389.88
Distribution Volumetric Rate	\$/kW	1.8358
Retail Transmission Rate – Network Service Rate	\$/kW	1.7986
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.7357
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Unmetered Scattered Load

Rate Description	Metric	Rate
Service Charge	\$	6.14
Distribution Volumetric Rate	\$/kWh	0.0131
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0039
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0035
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Rate Class

Street Lighting

Rate Description	Metric	Rate
Service Charge	\$	0.27
Distribution Volumetric Rate	\$/kW	1.7253
Retail Transmission Rate – Network Service Rate	\$/kW	1.2558
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.0918
Wholesale Market Service Rate	\$/kWh	0.0052
Rural Rate Protection Charge	\$/kWh	0.0010
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

MONTHLY RATES AND CHARGES - Unique

Rate Class

Embedded Distributor - Waterloo North Hydro

Rate Description	Metric	Rate
Distribution Volumetric Rate	\$/kW	0.5905
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0

Rate Class

Embedded Distributor - Hydro One Networks

Rate Description	Metric	Rate
Distribution Volumetric Rate	\$/kW	0.5505
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0

Specific Service Charges**Customer Administration**

	Metric	Current
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque charge (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

	Metric	Current
Late Payment - per month	%	1.5%
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Collection of account charge - no disconnection	\$	30.00
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Other

	Metric	Current
Install/Remove load control device - during regular hours	\$	65.00
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Allowances

	Metric	Current
Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	-0.60
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	-1.0

Retail Service Charges (if applicable)**Retail Service Charges (if applicable)**

	Metric	Current
Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity		
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing credit, per customer, per retailer	\$/cust.	(0.30)

Service Transaction Requests (STR)

Request fee, per request, applied to the requesting party	\$	0.25
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Up to twice a year		no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

	Current
Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0419
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0153
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0315
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0052