

**CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.
STANDARD MISCELLANEOUS CHARGES**

	During Business Hours	After Business Hours
Collection of Account Charge – no disconnection	\$ 30.00	\$ 165.00
Reconnection Charges: - Reconnect at Meter	\$ 65.00	\$ 185.00
- Removal of Load Limiter	\$ 65.00	\$ 185.00
- Reconnect at Pole	\$ 185.00	\$ 415.00
Service Call – Customer-Owned Equipment	\$ 30.00	\$ 165.00
Account Set Up (plus credit agency costs, if applicable)	\$ 30.00	
Change of Occupancy (plus credit agency costs, if applicable)	\$ 30.00	
Arrears Certificate	\$ 15.00	
Statement of Account	\$ 15.00	
Account History	\$ 15.00	
Notification Charge	\$ 15.00	
Pulling Post Dated Cheque	\$ 15.00	
Duplicate Invoice for Previous Invoice	\$ 15.00	
Credit Reference Letter	\$ 15.00	
Income Tax Letter	\$ 15.00	
Easement or Legal Letter	\$ 15.00	
Certify a Cheque	\$ 15.00	
Credit Check (plus credit agency costs)	\$ 15.00	
Returned Cheque (plus bank charges) (G.S.T. exempt)	\$ 15.00	
Request for Other Billing Information	\$ 15.00	
Meter Dispute Test (plus Measurement Canada fees)	\$ 30.00	
Special Meter Reads	\$ 30.00	

Business Hours:
Monday–Friday 8:30am – 4:30pm
Except for Public Holidays

After Business Hours:
All other hours

Contacting Us
Business Hours
Customer Care: 1-519-621-3484
Main Line: 1-519-621-3530

After Business Hours
Main Line: 1-519-621-3530

Website: www.camhydro.com

**CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.
NEW RATE SCHEDULE EFFECTIVE MAY 1, 2008**

	RESIDENTIAL	0-50 KW DEMAND COMMERCIAL
1. ELECTRICITY ^{(1) (2) (3)}		
Block 1 - Set by the Ontario Energy Board	\$0.050/ kWh	\$0.050/ kWh
Block 2 - Set by the Ontario Energy Board	\$0.059/ kWh	\$0.059/ kWh
2. DELIVERY		
Access Charge	\$ 9.00/month	\$12.55/month
Local Distribution Charge	\$0.0142/ kWh	\$0.0131/ kWh
Provincial Transmission Service Charge ⁽²⁾	\$0.0039/ kWh	\$0.0035/ kWh
Provincial Transformation Service Charge ⁽²⁾	\$0.0036/ kWh	\$0.0033/ kWh
3. REGULATORY CHARGES		
Admin. Fee – Standard Supply Service	\$0.25/ month	\$0.25/month
Wholesale Market Service Charge ⁽²⁾	\$0.0062/ kWh	\$0.0062/ kWh
4. DEBT RETIREMENT CHARGE	\$0.0070/ kWh	\$0.0070/ kWh

⁽¹⁾ Regulated Price Plan for Electricity: Summer Threshold May 1 to October 31. Winter Threshold November 1 to April 30.
Residential - Summer Threshold: Block 1 Rate - 1st 600 kWh/Month and Block 2 Rate for monthly usage above that threshold.
Residential - Winter Threshold: Block 1 Rate – 1st 1000 kWh/Month and Block 2 Rate for monthly usage above that threshold.
Commercial-Summer & Winter Threshold: Block 1 Rate – 1st 750 kWh/Month and Block 2 Rate for monthly usage above that threshold.
Customers under contract with a Retailer for their Electricity will be billed for Electricity based on the terms of the Retailer Contract.

⁽²⁾ Based on Loss Adjusted Usage. Loss Adjustment Factor = 1.0419

⁽³⁾ First Block Rate is applied on the number of units declared on the Multi-Unit Residential Declaration – Details at www.camhydro.com.