

**CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.  
STANDARD MISCELLANEOUS CHARGES**

	During Business Hours	After Business Hours
Collection of Account Charge – no disconnection	\$ 30.00	\$ 165.00
Reconnection Charges: - Reconnect at Meter	\$ 65.00	\$ 185.00
- Removal of Load Limiter	\$ 65.00	\$ 185.00
- Reconnect at Pole	\$ 185.00	\$ 415.00
Service Call – Customer-Owned Equipment	\$ 30.00	\$ 165.00
Account Set Up (plus credit agency costs, if applicable)	\$ 30.00	
Change of Occupancy (plus credit agency costs, if applicable)	\$ 30.00	
Arrears Certificate	\$ 15.00	
Statement of Account	\$ 15.00	
Account History	\$ 15.00	
Notification Charge	\$ 15.00	
Pulling Post Dated Cheque	\$ 15.00	
Duplicate Invoice for Previous Invoice	\$ 15.00	
Credit Reference Letter	\$ 15.00	
Income Tax Letter	\$ 15.00	
Easement or Legal Letter	\$ 15.00	
Certify a Cheque	\$ 15.00	
Credit Check (plus credit agency costs)	\$ 15.00	
Returned Cheque (plus bank charges) (G.S.T. exempt)	\$ 15.00	
Request for Other Billing Information	\$ 15.00	
Meter Dispute Test (plus Measurement Canada fees)	\$ 30.00	
Special Meter Reads	\$ 30.00	

**Business Hours:**  
Monday–Friday 8:30am – 4:30pm  
Except for Public Holidays

**After Business Hours:**  
All other hours

Contacting Us  
**Business Hours**  
Customer Care: 1-519-621-3484  
Main Line: 1-519-621-3530

**After Business Hours**  
Main Line: 1-519-621-3530

Website: [www.camhydro.com](http://www.camhydro.com)

**CAMBRIDGE AND NORTH DUMFRIES HYDRO INC.  
Rate Schedule Effective May 1, 2008**

	50-1,000 kW Demand	1,000-5,000 kW Demand	> 5,000 kW Demand
<b>Local Regulated Charges</b>			
Access Charge	\$ 99.51/month	\$ 787.90/month	\$ 4,385.25/month
Distribution kW Charge <sup>(3)</sup>	\$ 3.3617/kW	\$ 2.8522/kW	\$ 1.8342/kW
Admin. Fee – SSS Customers Only	\$ 0.2500/month	\$ 0.2500/month	\$ 0.2500/month
<b>Provincial Regulated Charges</b>			
Wholesale Market Services <sup>(1)</sup>	\$ 0.0062/kWh	\$ 0.0062/kWh	\$ 0.0062/kWh
Debt Retirement Charge	\$ 0.0070/kWh	\$ 0.0070/kWh	\$ 0.0070/kWh
Transmission Services <sup>(2)</sup>	\$ 2.2454/kW	\$ 1.7054/kW	\$ 1.6160/kW
Transformation Services <sup>(3)</sup>	\$ 2.0593/kW	\$ 1.6162/kW	\$ 1.6452/kW
<b>Transformer Allowance</b> <sup>(3)</sup>	\$ 0.60/kW	\$ 0.60/kW	\$ 0.60/kW

Electricity <sup>(1)</sup>  
Charges determined by Hourly Ontario Spot Prices (details at [www.ieso.ca](http://www.ieso.ca)) for billing period or by Retailer Contract, or “two-step” block pricing applies 1<sup>st</sup> 750 kWh/month @ \$0.050/kWh balance at \$0.059/kWh

- (1) Based on Loss Adjusted Usage  
(2) Applied on Peak Demand Service  
(3) Based on highest peak regardless of time of peak

**ON/OFF PEAK SERVICE TIMES**

On Peak: Monday to Friday 7 a.m. – 7 p.m.  
Except for Public Holidays  
Off Peak: All other hours